



Terms and Conditions

When you purchase a ticket on our website, you will be buying a ticket from Cowes Film Club (CFC). When you apply for membership, you will be applying for membership of CFC. Membership is non-transferable, but members can purchase additional tickets for friends and family.

Your consent to these Terms and Conditions

Please read these Terms and Conditions carefully. By purchasing a ticket on the website you accept these Terms and Conditions. To obtain more information about these Terms and Conditions please contact us via the "Contact Us" page of the website.

Amendments to these Terms and Conditions

CFC reserves the right to add to or amend these Terms and Conditions from time to time. Amendments will take effect when posted on the website.

Purchase of Tickets

- The sale of tickets is subject to availability. Your order is an offer to purchase from CFC which retains the discretion to refuse your order. If CFC accepts your order, we will display a confirmation page on your screen at the end of the ordering process, and at this point there will be a contract between you and CFC. We will also send you an e-mail confirmation of your completed order, for your information.
- Please check your tickets, as mistakes cannot always be rectified.
- CFC reserves the right to refuse admission and may conduct security searches to ensure the safety of patrons.
- Every effort to admit latecomers will be made, but admission cannot always be guaranteed. Doors open approximately 30 minutes prior to the advertised start time.
- All purchases are subject to credit or debit card authorisation and billing address verification.
- We regret that tickets cannot be exchanged or refunded after purchase. If you are unable to use a ticket for an event, please contact CFC. On some occasions, it may be possible to resell a ticket for you.
- Occasionally, events are cancelled or rescheduled by CFC. Should this occur, we will endeavour to contact you either by 'phone or e-mail with the contact details you provide at the time of booking. To gain a refund or exchange for the face value of your tickets on a cancelled or rescheduled event only, please email covesfilmclub@gmail.com.
- Tickets are sold subject to CFC's right to alter or vary the programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets.
- The ticket price shall be as displayed on the website during the ordering process, except in cases of obvious error. Please note that we are not under an obligation to provide the ticket(s) to you at the incorrect (lower) price, even after the confirmation page has been displayed and the confirmation email has been sent to you, if such a pricing error is obvious and unmistakable and could have reasonably been recognised by you as a mis-pricing.
- Price and availability information is subject to change without notice.



- All stated prices and fees include any applicable Value Added Tax.
- Payment can be made by any method specified in the order process. Payment will be deducted from your card at the time your credit/debit card transaction is processed.
- Please read the CFC Privacy Policy available on the website which is deemed to form part of these Terms and Conditions and is incorporated into these Terms and Conditions by reference. The Privacy Policy helps you understand how CFC may collect and use your personal information, and the choices you can make about how that information is used. In the event of a conflict or inconsistency between the Privacy Policy and these Terms and Conditions, these Terms and Conditions shall prevail to the extent of such conflict or inconsistency.
- When you purchase a ticket via the website, all transaction details that you provide to CFC (including your name and credit card details) will be held and used in accordance with the CFC Privacy Policy and will be encrypted using SSL technology.
- CFC do not hold any financial details relating to the purchases or bookings made on this site. Your details will never be sold or shared with third parties without your prior consent.

The Venue

- Trinity Theatre operates a No Smoking Policy. The unauthorised use of photographic and recording equipment is strictly prohibited. Anybody found to be using recording material of any kind will be immediately ejected from the venue.
- CFC accepts no responsibility for any personal property.

Use of tickets

You represent and warrant that any tickets you purchase are for personal use only, and that they are not purchased as part of any form of business or commercial activity, unless we have expressly authorised otherwise in writing. You undertake that you will not:

- resell or offer for resale any tickets (whether at a premium or otherwise) and/or
- use tickets for advertising or promotions (including prize draws, competitions, contests and/or sweepstakes) or for any other trade purposes.

If you resell or offer for resale any tickets, the tickets in question will be invalid.

Ticket Delivery Policy

Once the booking process has been completed and your payment processed successfully, your tickets will be delivered electronically, usually within a couple of minutes. Please print the email and bring a copy to the screening or show the email on your mobile device to provide proof of purchase.

2nd March 2024